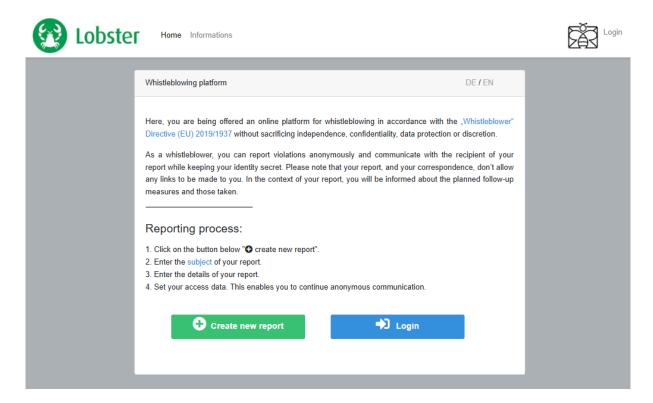
# **GUIDELINES FOR WHISTLEBLOWERS**

REPORTING SYSTEM WHISTLEBEE





The homepage of the whistleblower platform looks as follows:



## **Brief explanation:**

Lobster logo: Clicking it will take you to the company website

Home: Whistleblower platform

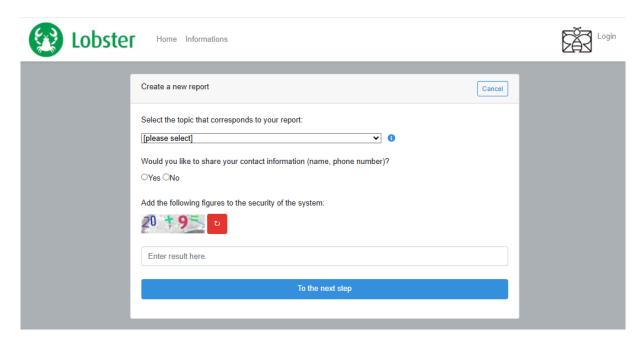
Informations: Short description of the reporting process and whistleblower protection

Login: not required

Button "create new report": Here you can report an issue or submit a tip



#### **Create new report:**



## Step 1:

First, you choose a topic under which you would classify your report — the options are:

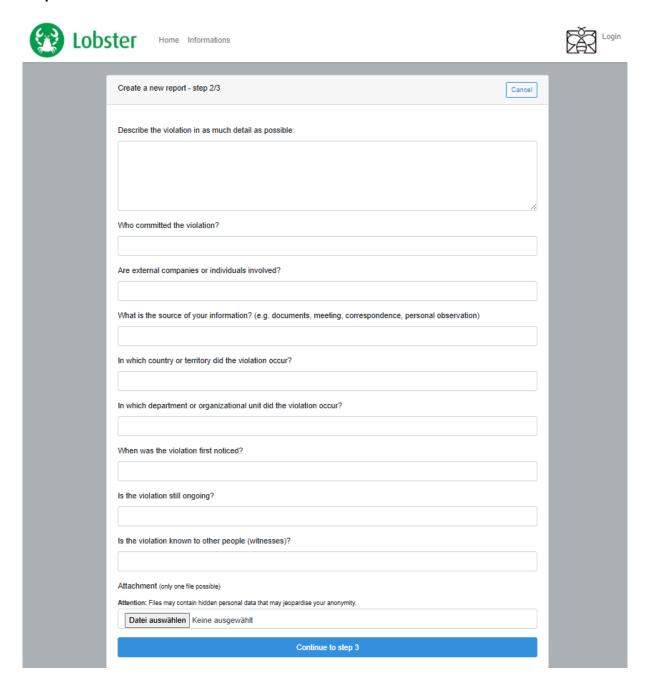
- Other
- Criminal offences
- · Violations of health and safety law
- Violations of environmental regulations and environmental pollution
- Breach of data protection laws
- Serious or repeated breaches of Lobster's internal policies
- Disclosure of trade secrets
- Workplace conflicts
- Violation of equal treatment
- Violation of human rights
- Other aspects of economic and financial law

You will then be given the option to provide your contact details (name, telephone number) if you wish

If you successfully complete the CAPTCHA test, you can proceed to the next step.



## Step 2:

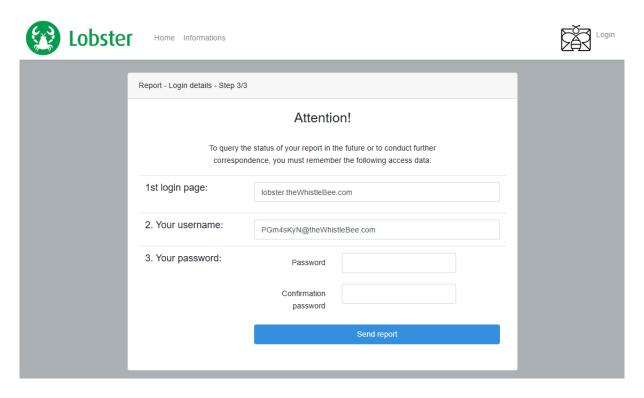


Next, enter a clear, descriptive subject line for the issue and please answer the following questions.

When you have completed everything, you can select 'Continue to Step 3'.



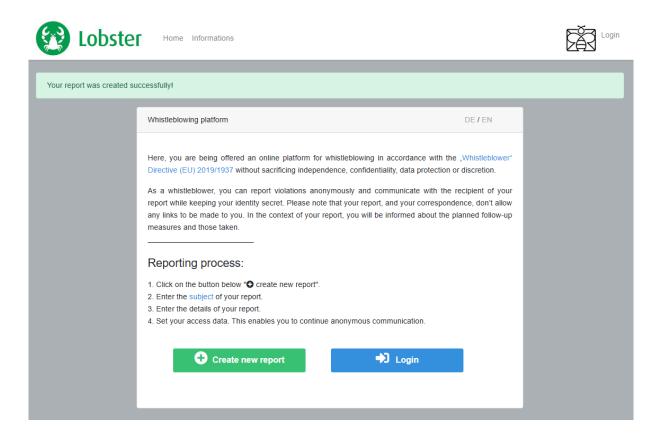
#### Step 3:



To check the status of your report later or to continue corresponding about it, you can set up an anonymous account.

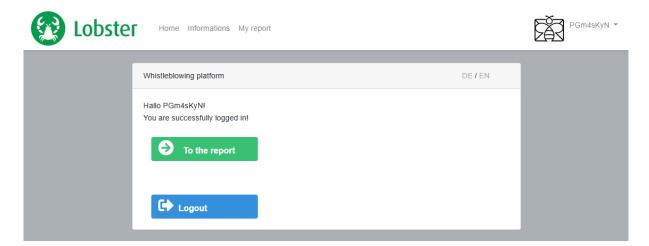
The username is a randomly generated alphanumeric WhistleBee email address, and you can choose the password yourself (10 characters; one lowercase letter, one uppercase letter, one digit, one special character). After that, simply click 'Submit report' and the message 'Your report has been created successfully!' will appear, and you will be returned automatically to the homepage.





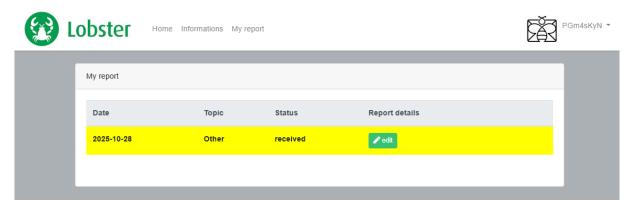
Do you want to view the status of your report now?

Log in with the credentials you created earlier and click "To the report".





Then you'll find an **overview** showing the current status of your report:



By clicking the **'Edit' button** you can add a further response later, which will be appended to the report in chronological order.